

Real-Resumes for Customer Service Jobs

Anne McKinney

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Anne McKinney : Real-Resumes for Customer Service Jobs before purchasing it in order to gauge whether or not it would be worth my time, and all praised Real-Resumes for Customer Service Jobs:

0 of 0 people found the following review helpful. NZ review of book. By Mary Sproul It shows some good points though, I show it to a company who types up CV, was told a little out of date, needs to more selling points on behalf of client.

Don't take it for granted that customer service jobs are always easy to get. The best jobs in any field are always the object of intense competition! This book will show how to enter, advance in, or exit from the customer service field while speaking the lingo of customer service across all industries, from telecommunications to financial institutions. All resumes and cover letters in the book actually worked for real people. And what about those who want to change fields? Maybe the goal is to change fields from the hospitality industry to the cellular industry, or from the telecommunications industry to the medical field. This book can help. A word of advice from Editor Anne McKinney:

"This great book of sample resumes and cover letters showing customer service experience will help customer service professionals show off their expertise. If you want to enter the customer service field or advance in the industry, you don't need just any resume book. You need an industry-specific resume book! You will love this book targeted specifically to the customer service field. Every resume and cover letter we put in a Real-Resumes Series book has been tested and proven in the real job market. Don't play games with your career. Your choice of a resume book is one of the most important career decisions you will ever make." Praise for books in the Real-Resumes Series:

"Distinguished by its highly readable samples." - Library Journal "These excellent new guides don't just provide the usual coverage on how to write a resume. They provide industry-specific examples, industry-specific tips and cautions, and industry-specific strategies based on real-world resumes. Since many technical types aren't writers, this comes as a special gift; select a winning format, plug in your background specs, and away you go. It's that easy--with Real-Resumes in hand."-- The Midwest Book Review Testimonials from people who have successfully used this book:

"Although I graduated from college during a recession, I received numerous job offers because my resume really communicated my potential. Thanks, Real-Resumes Series!" D. Norton "I am not a writer, and I was terrified at the thought of writing my own resume. The Real-Resumes Series boosted my confidence and gave me the ability to write a great resume and cover letter." J. Nacitos "After spending some years in private industry, I wanted to get a federal job. The Real-Resumes samples showed me how to create a federal resume and KSAs for federal employment." K. Montisorio